

Terms and Conditions

Welcome to **My Carnations**! These Terms and Conditions ("Terms") govern your use of our website, www.mycarnations.com, and the services provided through it. By accessing or using our website, you agree to comply with these Terms. If you do not agree with any part of these Terms, please do not use our services.

1. Definitions

- "**Company**," "**We**," "**Us**," or "**Our**" refers to My Carnations.
 - "**User**," "**You**," or "**Your**" refers to any person or entity accessing our website and services.
 - "**Services**" refer to the products, digital tools, and any other offerings available on our website.
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2. Eligibility

By using this website, you confirm that:

- You are at least **18 years old** or have legal parental/guardian consent.
 - You have the legal capacity to enter into these Terms.
 - You will comply with all applicable laws and regulations while using our services.
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3. Use of Our Website

- You agree to use our website **only for lawful purposes** and in a manner that does not infringe on the rights of others.
 - You must not engage in fraudulent, abusive, or harmful activities, including hacking, spamming, or violating any applicable laws.
 - We reserve the right to restrict or terminate access to our website if we suspect misuse or violation of these Terms.
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4. Account Registration

- You may be required to create an account to access certain features of our website.
 - You are responsible for maintaining the confidentiality of your login details.
 - Any activity conducted under your account will be considered your responsibility.
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5. Orders and Payments

- All purchases made through **My Carnations** are subject to availability.
 - Prices displayed on our website are subject to change without notice.
 - Payments must be made through our **secure online payment system**.
 - We reserve the right to refuse or cancel any order at our discretion.
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6. Shipping and Delivery

- We strive to process and deliver orders within the specified time frame.
 - Delivery timelines are estimates and may vary due to external factors.
 - We are not responsible for delays caused by third-party couriers, natural disasters, or unforeseen circumstances.
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7. Returns and Refunds

- Our return and refund policy is available on our website.
 - To be eligible for a return, the product must be in its **original condition** and returned within the specified timeframe.
 - Refunds will be processed only after the returned item has been inspected and approved.
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8. Intellectual Property Rights

- All **content, trademarks, logos, images, and materials** on this website are owned by **My Carnations** or its licensors.
 - You may not copy, modify, distribute, or reproduce any content without our explicit written consent.
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9. Limitation of Liability

- **My Carnations** is not liable for any direct, indirect, incidental, or consequential damages arising from your use of our website or services.
 - We do not guarantee that our website will be **error-free, secure, or uninterrupted** at all times.
 - Your use of our website is **at your own risk**.
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10. Third-Party Links

- Our website may contain links to third-party websites.
 - We are not responsible for the content, policies, or practices of these external websites.
 - Accessing third-party websites is at your own discretion.
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11. Termination

- We reserve the right to suspend or terminate your access to our website if you **violate these Terms**.
 - Termination may occur **without prior notice** if deemed necessary for legal or security reasons.
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12. Changes to These Terms

- We may update these Terms from time to time.
 - Any changes will be posted on our website with the updated "**Last Updated**" date.
 - Your continued use of our website after modifications constitutes your acceptance of the revised Terms.
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13. Governing Law

- These Terms are governed by the laws of **India**.
 - Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts in [**Your Location, e.g., Kerala, India**].
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14. Contact Us

If you have any questions or concerns about these Terms, you can contact us at:

Address:

Maaxusminihub Kattappana
Municipal Building, Near Union Bank
New Bus Stand, Kattappana
Idukki - 685508

Email: info@mycarnations.com

Phone: +91 9947277705